

AMENDMENTS TO THE CLAIMS:

This listing of claims will replace all prior versions and listings of claims in the application:

1. (Currently amended) A method for resolving incorrect addresses, comprising:

receiving a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item;

resolving the first instance of the incorrect address to determine a correct address in a predetermined delivery format by using at least one of a plurality of address resolution processes;

in response to resolving the first instance of the incorrect address, storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address that contains the delivery format error;

receiving a second instance of the incorrect address associated with a second item;

comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

outputting the correct address from the database based on the determination.
- 2.-3. (Cancelled)
4. (Previously Presented) The method of claim 1, further comprising processing the second item for delivery in an item delivery system.

5. (Original) The method of claim 4, wherein the item delivery system comprises the United States Postal Service.
6. (Previously Presented) The method of claim 4, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.
7. (Previously Presented) The method of claim 1, wherein:

at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and

wherein the method further comprises at least one of verifying, validating, or supplying information to be included in the correct address.
8. (Previously Presented) The method of claim 1, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.

9. (Previously Presented) The method of claim 1, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.
10. (Previously Presented) The method of claim 1, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
11. (Previously Presented) The method of claim 1, wherein at least one of receiving and outputting further comprises communicating over a network.
12. (Previously Presented) The method of claim 1, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
13. (Currently amended) A system for resolving incorrect addresses, comprising:
 - a storage device containing computer instructions; and
 - a processor, connected to the storage device, that executes the computer instructions to perform operations comprising:
 - receiving a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item;
 - resolving the first instance of the incorrect address to determine a correct address in a predetermined delivery format by using at least one of a plurality of address resolution processes;

in response to resolving the first instance of the incorrect address, storing
a resolved address in a database, the resolved address comprising
the correct address and the first instance of the incorrect address
that contains the delivery format error;
receiving a second instance of the incorrect address associated with a
second item;
comparing the second instance of the incorrect address to the stored
resolved address;
determining that the second instance of the incorrect address matches the
stored first instance of the incorrect address; and
outputting the correct address from the database based on the
determination.

14.-15. (Cancelled)

16. (Previously Presented) The system of claim 13, wherein the second item is
being processed for delivery in an item delivery system.

17. (Original) The system of claim 16, wherein the item delivery system
comprises the United States Postal Service.

18. (Previously Presented) The system of claim 16, wherein the second item
comprises at least one of a mailpiece, a United States Postal Service Priority
Mail package, a United States Postal Service Express Mail Package, a United
States Postal Service Global Express Mail Package, or a United States Postal
Service Global Express Guarantee Package.

19. (Previously Presented) The system of claim 13, wherein:
- at least one of the plurality of address resolution processes includes
- sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and
- wherein the system further comprises an input for at least one of verifying, validating, or supplying information to be included in the correct address.
20. (Previously Presented) The system of claim 13, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.
21. (Previously Presented) The system of claim 13, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.
22. (Previously Presented) The system of claim 13, wherein at least one of the receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
23. (Previously Presented) The system of claim 13, wherein at least one of the receiving and outputting further comprises communicating over a network.

24. (Previously Presented) The system of claim 13, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.

25. (Currently amended) A solid computer-readable medium on which is stored a set of instructions for resolving incorrect addresses, which, when executed by a processor, perform stages comprising:

receiving a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item;

resolving the incorrect address to determine a correct address in a predetermined delivery format by using at least one of a plurality of address resolution processes;

in response to resolving the first instance of the incorrect address, storing a resolved address in a database, the resolved address comprising the correct address and the first instance of the incorrect address that contains the delivery format error;

receiving a second instance of the incorrect address associated with a second item;

comparing the second instance of the incorrect address to the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

outputting the correct address from the database based on the determination.

26.-27. (Cancelled)

28. (Previously Presented) The computer-readable medium of claim 25, further comprising instructions for delivery of the second item in an item delivery system.
29. (Original) The computer-readable medium of claim 28, wherein the item delivery system comprises the United States Postal Service.
30. (Previously Presented) The computer-readable medium of claim 28, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.
31. (Previously Presented) The computer-readable medium of claim 25, wherein:
at least one of the plurality of address resolution processes includes
sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and
wherein the instructions further execute at least one of verifying, validating, or supplying information to be included in the correct address.

32. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.
33. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to a valid match to a database entry.
34. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of receiving and outputting further comprises utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.
35. (Previously Presented) The computer-readable medium of claim 25, wherein at least one of receiving and outputting further comprises communicating over a network.
36. (Previously Presented) The computer-readable medium of claim 25, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
37. (Currently amended) A system for resolving incorrect addresses, comprising:
- means for receiving a first instance of an incorrect address that contains a delivery format error, the incorrect address being associated with a first item, and a second instance of the incorrect address associated with a second item;

means for resolving the first instance of the incorrect address to determine a correct address in a predetermined delivery format by using at least one of a plurality of address resolution processes;

in response to resolving the first instance of the incorrect address, means for storing a resolved address comprising the correct address and the first instance of the incorrect address that contains the delivery format error;

means for comparing the second instance of the incorrect address with the stored resolved address to determine that the second instance of the incorrect address matches the stored first instance of the incorrect address; and

means for outputting the stored correct address based on the determination.

38.-39. (Cancelled)

40. (Previously Presented) The system of claim 37, further comprising means for delivery of the second item in an item delivery system.

41. (Original) The system of claim 40, wherein the item delivery system comprises the United States Postal Service.

42. (Previously Presented) The system of claim 40, wherein the second item comprises at least one of a mailpiece, a United States Postal Service Priority Mail package, a United States Postal Service Express Mail Package, a United States Postal Service Global Express Mail Package, or a United States Postal Service Global Express Guarantee Package.

43. (Previously Presented) The system of claim 37, wherein:
- at least one of the plurality of address resolution processes includes sending the first item including the first instance of the incorrect address, the first item configured to be delivered in an item delivery system, to an element of the item delivery system that delivers in an area defined by a United States Postal Service ZIP code included in the first instance of the incorrect address; and
 - wherein the system further comprises an input for at least one of verifying, validating, or supplying information to be included in the correct address.
44. (Previously Presented) The system of claim 37, wherein at least one of the plurality of address resolution processes includes entering the first instance of the incorrect address into a database to obtain a correct United States Postal Service ZIP+4 code to be included in the correct address.
45. (Previously Presented) The system of claim 37, wherein at least one of the plurality of address resolution processes includes modifying individual address components of the first instance of the incorrect address to obtain a valid match to a database entry.
46. (Previously Presented) The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for utilizing at least one of regular mail, e-mail, facsimile, internet, or an interactive voice response system.

47. (Previously Presented) The system of claim 37, wherein at least one of the means for receiving and the means for outputting are further configured for communicating over a network.
48. (Previously Presented) The system of claim 37, wherein the second instance of the incorrect address includes an incorrect United States Postal Service ZIP+4 code.
49. - 56. (Cancelled)
57. (Previously Presented) The method of claim 1, further comprising:
processing the first item for delivery in an item delivery system using the correct address.
58. (Previously Presented) The method of claim 1, wherein the first item comprises one of a letter and a package.
59. (Previously Presented) The method of claim 1, wherein receiving the first instance of the incorrect address associated with the first item comprises:
obtaining the first instance of the incorrect address from a surface of the first item.
60. (Previously Presented) The system of claim 13, wherein the operations further comprise:
processing the first item for delivery using the correct address.

61. (Previously Presented) The system of claim 13, wherein the first item comprises one of a letter and a package.
62. (Previously Presented) The system of claim 13, wherein receiving the first instance of the incorrect address associated with the first item comprises:
obtaining the first instance of the incorrect address from a surface of the first item.
63. (Previously Presented) The system of claim 37, further comprising:
means for processing the first item for delivery using the correct address.
64. (Previously Presented) The system of claim 37, wherein the first item comprises one of a letter and a package.